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UNHCR-WFP Joint Hub Value Proposition



JOINT PROGRAMME EXCELLENCE AND TARGETING HUB

The partnership between WFP and UNHCR is **built on a foundation of mutual reliance**, where the success of one agency's objectives often depends on the support and actions of the other. For WFP, ensuring a responsible exit depends on UNHCR's ability to implement sustainable programming and foster inclusion. Likewise, UNHCR's success in advancing its protection mandate is supported by WFP's continued assistance. This mutual dependence underscores the need for **a collaborative, holistic, and joint approach to effectively address refugee needs and achieve long-term solutions.**

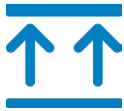
UNIQUE VALUE PROPOSITION

The UNHCR-WFP Joint Hub is a collaborative, inter-agency initiative that serves as a neutral facilitator to drive **transformative, people-centered, and sustainable responses.**

Established in 2020, the Joint Hub operates as a hybrid team, leveraging technical expertise in areas such as assessment, targeting, and accountability, while fostering interagency collaboration through a coordinated, impartial approach. This enables the Joint Hub to **bridge agency mandates and cultures to deliver integrated solutions** that are firmly anchored in protection and food security, while being grounded in the operational, contextual, and policy realities of the environments in which we work.

By promoting collaboration, strategic alignment, evidence-based decision-making, and a strong commitment to people-centered approaches, the Joint Hub ensures **both immediate impact and long-term recovery through innovative, data-driven solutions for displaced populations.**

What We Do



1. Maximizing Efficiency and Effectiveness through Joint Operations

As an impartial facilitator with top-notch technical expertise, the Joint Hub is uniquely positioned to foster efficient and **effective humanitarian assistance** and support the implementation of joint policies, agreements, frameworks and best practices. By providing technical capacity and joint tools for assessment, targeting, and beneficiary engagement, we help country operations transition **from status-based humanitarian assistance**—where the same level of aid is given to all forcibly displaced people—to **needs-based assistance**. This approach not only maximizes the impact of assistance by ensuring the support for people who need it most but also promotes **accountability** and ensures **efficient use of resources**.



2. Driving Sustainable Solutions for Displaced Populations

The Joint Hub supports WFP and UNHCR's shift towards sustainable, locally owned solutions, reducing **long-term dependency on aid**. Working together with **host governments, development actors, civil society, the private sector, and displaced people themselves**, we prioritize community empowerment and self-reliance. Concrete actions include integrating displaced people into national systems, expanding economic and financial access, building community resilience, and delivering more sustainable emergency aid.



3. Strengthening Country Operations' Capacity

The Joint Hub designs and delivers scalable tools and **tailored learning programs** to strengthen the operational capacity of **country teams**. Our **Joint Analytical Framework (JAF)** is a prime example, helping country operations analyze and improve basic needs and self-reliance programming. In 2024 alone, we trained more than **1,000 WFP and UNHCR field**

staff on the JAF, equipping them with the knowledge and tools needed to improve their assessment processes and target resources effectively.



4. Putting People First

The Joint Hub places the **needs of displaced people** at the center of everything we do, ensuring their voices are not only heard but are central to decision-making. We develop solutions tailored to the context, while building on displaced populations' existing capacities. Thus, Accountability to Affected People (AAP) is embedded in all our processes – from needs assessments to the design of targeting strategies and assistance packages. As an **impartial** facilitator, we successfully guide the management of sensitive and complex tasks—such as **assistance targeting** in which **community engagement plays a central role**—with fairness, transparency, and respect for the needs of those we serve.



5. Continuous Learning and Knowledge Sharing

The Joint Hub ensures that lessons learned from operational collaboration are captured and adapted, creating a culture of **continuous improvement** within our team and, more broadly, within the agencies. We share knowledge broadly, seeking to **replicate and refine innovations and good practice** in other contexts. Our support to various operations is grounded in **mutual learning**, where we impart skills and knowledge to the operation's staff while also gaining insights from their local expertise, **enabling continuity and sustainability**.

As a neutral, inter-agency actor with deep expertise in operational collaboration, the Joint Hub is uniquely positioned to support WFP and UNHCR to advance their corporate partnership for the benefit of displaced people.